



The MCDOT Organization

MCDOT is made up of five divisions. Below are the sections within each of the divisions plus the Director's Office.

For contact information, visit the department's website at montgomerycountymd.gov/mcdot. Or contact the Community Outreach office at 240.777.7155 to request a copy of the Resident's Guide to Services brochure. Community Outreach also publishes a listing of resident/business advisory committees and a handbook on the procedures used by the County to implement public works projects from concept to construction. This handbook is entitled "How To Get What You Need from MCDOT."

DIRECTOR'S OFFICE

DIVISION OF HIGHWAY SERVICES

- Pavement Management
- Right of Way Services
- Support Services
- Administration & Management Services

DIVISION OF PARKING MANAGEMENT

- Engineering & Maintenance
- Financial Management
- Operations
- Property Development & Planning

DIVISION OF TRAFFIC ENGINEERING AND OPERATIONS

- Traffic Engineering Design & Operations
- Traffic Engineering Studies
- Transportation Management
- Development Review
- Management Services

DIVISION OF TRANSIT SERVICES

- Operations
- Customer & Operations Support
- Operations Planning
- Commuter Services
- Management Services
- Medicaid & Special Transportation

DIVISION OF TRANSPORTATION ENGINEERING

- Transportation Planning & Design
- Transportation Construction
- Property Acquisition
- Engineering Services

"Our Partners in Delivering Excellence"



montgomerycountymd.gov/mcdot • DOT Hotline: 240.777.7165

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For additional copies, write mcdot.outreach@montgomerycountymd.gov or call 240.777.7155

Montgomery County, Maryland Department of Transportation

BELIEVE IT



2010 OR NOT!

A few astounding facts related to the services and programs of MCDOT!

Isiah Leggett, County Executive
Arthur Holmes, Jr., Director
montgomerycountymd.gov/mcdot
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Division of Traffic Engineering and Operations (DTEO)

Mission: Provide efficient and responsive services to Montgomery County residents, agencies, and departments by maintaining and preserving the County's transportation assets.

- Controls and maintains 775 traffic signals and 60,000 streetlights.

- As part of a continuing proactive program that ensures that walking routes for school children are safe, completes safety evaluations and implements necessary improvements at local schools. Between FY07 and FY09, 83 schools including 11 middle and elementary schools in FY09 under a State grant received safety improvements.
- The Customer Service Center, 240-777-6000, handles 55,000 calls and 6,000 customer emails annually.



Division of Transit Services (DTS) (Operates County's Ride On bus system)

Mission: Provide an effective mix of public transportation services in Montgomery County.

- Transports approximately 29 million passengers a year on 86 Ride On routes.
- Served 4,312 senior residents and low income customers with disabilities in FY09.
- Ride On is committed to protecting the environment. Along with reducing emissions with more than 90,000 boardings a day on Ride

On, the bus fleet itself consists of 92 Compressed Natural Gas fueled, 49 Diesel-Electric Hybrid, and 63 Clean diesel fueled transit buses.

- Between Ride On, MARC (commuter rail), Metrobus and Metrorail, over 250,000 weekday daily transit trips are made on mass transit in Montgomery County.
- Commuter Services' programs promote the use of a variety of commuting options, including transit, car/van pooling, biking, walking, and teleworking. More than 2,200 employers with approximately 185,000 employees are participating at some level in these programs, including employers within the County's four Transportation Management Districts.



- Built 92 sidewalks totalling 77 miles, including the installation of thousands of ADA ramps, from FY04 to FY09. Over the same period built 101 new storm drain systems.
- Biannually inspects 303 bridges in the County and has replaced or rehabilitated 27 bridges over the past 10 years.

Division of Highway Services (DHS)

Mission: Provide efficient and responsive services to Montgomery County residents, agencies, and departments by maintaining and preserving the County's transportation assets.



- Maintains 5,085 lane miles of road in the County, (957 lane miles of primary arterials and 4,128 lane miles of residential streets) including curb, gutter and sidewalk repairs, road resurfacing, road snow clearance, tree pruning, and mowing.
- Maintains 117 miles of bicycle facilities, including paths, lanes, and shoulders, and 304 bridges.
- Approximately 300 people, 95 trucks and 50 vacuum leaf machines are utilized to pick up 150,000 cubic yards of leaves along the 850 miles of roads in the vacuum district. Personnel work ten hours per day, six days a week, to provide two scheduled collections each fall.
- Performs a County-wide annual street sweeping of over 4,000 lane miles that typically collects close to 1,000 tons of debris each season.
- The Customer Service Center, 240-777-6000, handles 55,000 calls and 6,000 customer emails annually.



Division of Transportation Engineering (DTE)

Mission: Provide project planning, engineering design, and construction management services for the County's transportation infrastructure. This includes roads, sidewalks, bikeways, and bridges.

- Built or reconstructed 45 lane miles of road over the past 10 years, including Father Hurley Boulevard and extensions of Germantown and Norbeck Roads.
- Reconstructed 12 intersections.

Division of Parking Management (DPM)

Mission: Provide efficient and responsive services to Montgomery County residents, agencies, and departments by maintaining and preserving the County's transportation assets.

- Maintains and operates 41 parking lots and garages and manages a total of 21,469 parking spaces.
- The Customer Service Center, 240-777-6000, handles 55,000 calls and 6,000 customer emails annually.

